

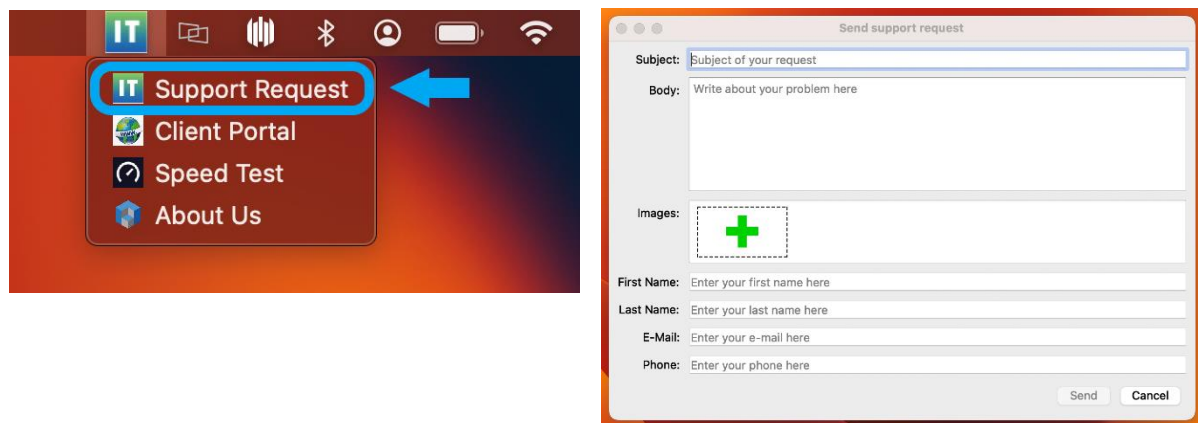
Managed IT Services Support

There are several ways to contact our support team if you have questions or if you're experiencing issues.

The **easiest way to reach us is via the "IT" icon in your menu bar**, typically in the top right corner of your computer.



Left-click the "IT" icon to access our support menu. From here, you can file a Support Request quickly and even attach a screenshot of your computer. Our support number is located in the "About Us" request form window that appears.



Email us at support@andersontech.com. We're here to help!

After Hours

We're here for you if you need anything after business hours, weekends, and holidays for an **additional hourly rate**. Call us anytime at **314.394.3007** and our 24x7 answering team will handle your request and forward it to our rotating on-call System Administrator. **It is best to call for emergencies that need immediate assistance to activate our on-call notification procedures.**